

# Service Rules & Notes:

- All times are cell-phone based
- All times listed are for departures
- Bus may run later than scheduled
- Boarding is on a first-come-first-served basis
- Seatbelt/child seat use is required by law
  - Belt extenders are available
  - All fines apply to riders
- Allow riders to exit the bus before boarding
- Tell the driver where you will exit the bus
- Be ready for your stop before the bus arrives
- No open food or beverages
- No smoking or vaping
- No weapons or dangerous goods
- Electronics must not bother other riders
- No abusive/obscene language
- No lewd gestures or uncivil behavior
- No offensive video or images allowed
- Packages must be carried on in one trip
- · Packages must be secured at the rider's seat and may not be left on the bus

# Accessibility:

- Space is available for 2 riders using wheelchairs. Some wheelchairs, and other mobility devices, may exceed ramp or lift capacity safety limits.
- Only trained service animals under control of the rider, or small pets in carriers, are permitted.
- Oxygen tanks and concentrators must be safely secured to users or mobility devices.
- One eligible escort per passenger may ride at no additional charge.

# **Fare Payment:**

Cash in the exact amount of the fare, and Token Transit. Token Transit lets you prepay fares, activate them when you need them, then show the driver your virtual ticket when you board.



## Bikes are welcome!

The bus has the capacity to carry up to 2 bicycles, at no additional charge, on a first-come-first -served basis. Detachable accessories must be removed and carried aboard. Some bikes may not fit. The carrier. Rider assumes all liability for loading, securing, unloading, theft or damage of their bicycle. Please load from the front or curb side of the bus.

## **Non-Discrimination & Civil Rights**

WMTS is committed to ensuring that no individual or organization is subject to discrimination on the basis of any characteristic protected by law, including Title VI of the Civil Rights Act of 1964, as amended.

# Filing a Title VI Civil Rights Complaint:

Individuals or organizations believing they have been subject to discrimination prohibited under Title VI. may submit a complaint form found on wmtsbus.org/ about-us, up to 180 days following the incident, to: Executive Director, WMTS, 76 Merrow Road, Auburn, ME 04210.

# Suggestions, Comments & Complaints

A suggestion, comment or complaint may be made by calling 800-393-9335 selection 7, by e-mail at info@westernmainetrans.org, in person, or in writing at: WMTS. 76 Merrow Road, Auburn, ME 04210. Please provide as much detail as possible and your contact information. The staff will investigate and contact you within one business week.

# **About WMTS**

This service is operated by Western Maine Transportation Services, Inc., 76 Merrow Road, Auburn, ME 04210 800-393-9335



# Thank you for riding with us!



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# Western Maine = <u>GreenLine</u>

STOP LOCATIONS / DEPARTURE TIMES		AM1	AM2	PM1	PM2
Farmington - Park & Ride (by Walgreens)*		5:15 AM	8:30 AM	12:30 PM	3:55 PM
Farmington - South St (UMF Olsen Center)*			8:35 AM	12:35 PM	4:00 PM
Walmart		R	R	R	R
Franklin Memorial Hospital	S	R	R	R	R
Career Center (NAPA)	0		R	R	
Wilton - Main St (Monument Circle)	U	5:25 AM	8:55 AM	12:50 PM	4:10 PM
Jay Plaza - McDonald's (Jay Plaza lot)	Т	5:35 AM	9:05 AM	1:00 PM	4:20 PM
Livermore Falls - Central Plaza (Dollar General)	н	5:45 AM	9:15 AM	1:10 PM	4:30 PM
Livermore - Brettun's Variety		6:00 AM	9:30 AM	1:25 PM	4:45 PM
Turner - Northland Plaza (True Value)		6:10 AM	9:40 AM	1:35 PM	5:00 PM
Auburn - Central Maine Community College*		6:25 AM	9:55 AM	1:50 PM	5:15 PM
Auburn - Mall (TD Bank Contact Center)*		6:30 AM	10:00 AM	1:55 PM	5:20 PM
Auburn - Great Falls Transportation Center*		6:35 AM	10:05 AM	2:05 PM	5:25 PM
Lewiston - Oak Street Bus Station*		6:40 AM	10:10 AM	2:10 PM	5:30 PM
Turner - Northland Plaza (True Value)		7:10 AM	10:30 AM	2:35 PM	5:50 PM
Livermore - Brettun's Variety		7:20 AM	10:40 AM	2:45 PM	6:00PM
Livermore Falls - Central Plaza (Dollar General)	Ν	7:30 AM	10:50 AM	3:00 PM	6:15 PM
Jay Plaza - McDonald's (Jay Plaza lot)	0	7:40 AM	11:00 AM	3:10 PM	6:25 PM
Wilton - Main St (Monument Circle)	R	7:50 AM	11:10 AM	3:20 PM	6:35 PM
Career Center	Т	R	R		
Franklin Memorial Hospital	н	R	R	R	R
Walmart		R	R	R	R
Farmington - South St (UMF Olsen Center)		8:05 AM	11:25 AM	3:30 PM	6:45 PM
Farmington - Park & Ride (by Walgreens)*		8:10 AM	11:30 AM	3:35 PM	6:50 PM

\* Bus makes only 1 stop at these locations per run, southbound, as noted. R = On-Request .... = No service Roadside stops may be made at the driver's discretion. Schedule subject to change without notice.

FARES	Farm P&R	Farm UMF	Walmart	FMH	Career Ctr	Wilton	Jay Plaza	LF Plaza	Brettun's	Northland	CMCC	Aub Mall	<b>Great Falls</b>	Oak St	
Farm P&R			\$3	\$3	\$3	\$3	\$3	\$5	\$5	\$5	\$5	\$5	\$5	\$5	
Farm UMF			\$3	\$3	\$3	\$3	\$3	\$5	\$5	\$5	\$5	\$5	\$5	\$5	
Walmart	\$3	\$3		\$3	\$3	\$3	\$3	\$5	\$5	\$5	\$5	\$5	\$5	\$5	
FMH	\$3	\$3	\$3		\$3	\$3	\$3	\$5	\$5	\$5	\$5	\$5	\$5	\$5	
Career Ctr	\$3	\$3	\$3	\$3		\$3	\$3	\$5	\$5	\$5	\$5	\$5	\$5	\$5	
Wilton	\$3	\$3	\$3	\$3	\$3		\$3	\$5	\$5	\$5	\$5	\$5	\$5	\$5	
Jay Plaza	\$3	\$3	\$3	\$3	\$3	\$3		\$3	\$5	\$5	\$5	\$5	\$5	\$5	
LF Plaza	\$5	\$5	\$5	\$5	\$5	\$5	\$3		\$3	\$3	\$3	\$3	\$3	\$3	
Brettun's	\$5	\$5	\$5	\$5	\$5	\$5	\$5	\$3		\$3	\$3	\$3	\$3	\$3	
Northland	\$5	\$5	\$5	\$5	\$5	\$5	\$5	\$3	\$3		\$3	\$3	\$3	\$3	
CMCC	\$5	\$5	\$5	\$5	\$5	\$5	\$5	\$3	\$3	\$3	Fares are per-boarding No service between stops in Lewiston and Auburn. Please use citylink. Schedule at www.purplebus.org or call 800-393-9335 selection 2				
Aub Mall	\$5	\$5	\$5	\$5	\$5	\$5	\$5	\$3	\$3	\$3					
Great Falls	\$5	\$5	\$5	\$5	\$5	\$5	\$5	\$3	\$3	\$3					
Oak St	\$5	\$5	\$5	\$5	\$5	\$5	\$5	\$3	\$3	\$3					

#### **GreenLine** Bus Stop Locations & Parking:

- Farmington Park & Ride (by Walgreens) **Public parking lot**
- Farmington South St (by Olsen Center) No public parking
- Walmart (by "Grocery" entrance) Please park away from the store if possible
- Franklin Mem Hosp (by front main entrance)
  Please limit parking to hospital-related trips
- Career Ctr (at NAPA plaza southbound) Please limit parking to Career Ctr trips
- Wilton Main St (Monument Circle) Public parking lot on High St.
- Jay Plaza McDonald's (Jay Plaza lot) Parking in Jay Plaza
- Livermore Falls Central Plaza (Dollar General) Parking by exit across from Reynolds Ave
- Livermore Brettun's Variety
  Parking on south side of lot
- Turner Northland Plaza (by True Value) Parking along trees in dirt lot
- Auburn Central Maine Community College
  No public parking
- Auburn Mall (TD Bank Contact Center)
  Parking in outer lot
- Auburn Great Falls Bus Transportation Center
  Parking only in marked spaces
- Lewiston Oak Street Bus Station <u>Paid</u> public parking at garage

#### Weather & Cancellations:

During severe weather, it may be necessary to delay or suspend service. WMTS reserves the right to cancel service for any reason. Please check local TV stations and the WMTS Facebook page for service updates.

#### Holidays:

The GreenLine operates Monday through Friday, except for the following holidays:

- New Year's Day
  Labor Day
- Memorial Day
  Thanksgiving
- Fourth of July Christmas Day

#### **Connections:**

#### Lewiston-Oak Street bus station

- Lewiston~Auburn citylink
- Lisbon Connection between Lewiston & Lisbon Falls
- **BlueLine** between Lewiston~Auburn and Bath, via Lisbon, Topsham Fair Mall, and Brunswick
- LAP Bus between Lewiston~Auburn and Portland

#### Auburn Transportation Center at Great Falls

Lewiston~Auburn citylink

For citylink information go to www.purplebus.org or call 800-393-9335 selection 2. For BlueLine information go to www.wmtsbus.org or call 800-393-9335 selection 1

#### **Questions About Last & First Mile:**

If the GreenLine and citylink can't get you to your destination in Lewiston or Auburn, call WMTS at **800-393-9335** selection **1**. We may be able to provide last and first mile transportation to and from your destination.

#### GoMaine:

Sponsored by MaineDOT, **GoMaine** offers a limited "emergency ride home" benefit to qualified riders who regularly commute to work on public transit. For more information, go to **gomaine.org**, or call **800-280-7433**.

#### How can we help your business or school? Please call us at 800-393-9335 selection 6 about

- Employee transportation
- Higher education transportation
- Vocational training transportation
- Return-to-work transportation
- Occupational health transportation