

WESTERN MAINE TRANSPORTATION SERVICES, INC.

Computer Aided Dispatch and Scheduling Software, Automatic Passenger Counters, Automated Voice Annunciators, and Automatic Vehicle Location System

RFP QUESTIONS AND ANSWERS

July 10, 2024

- Q1. With the requested capabilities centered around Automated Voice Announcements, a specific MDT (Mobile Data Terminal) is required with our solution. Would Western Maine prefer to have their entire fleet equipped with this specific MDT, or would Western Maine prefer to have just the 17 fixed/flex route vehicles equipped with the specific MDT's, and the 15 demand response vehicles equipped with Samsung Galaxy Tablets?
- A1. Yes. We prefer to use specific MDT's on only those vehicles that will require them - fixed, flex and commuter buses, and tablets for our demand response vehicles.
- Q2. If tablets are desired, would Western Maine prefer to purchase tablets through their local cellular provider or through the selected vendor?
- A2. Please provide a quote for 18 tablets (15 in service and 3 spares). WMTS would consider purchasing 20 if there is a price break. Tablets must be compatible with US Cellular.
- Q3. Does Western Maine desire to have any IVR (call/text reminders) functionality?
- A3. Yes, please include Interactive Voice Response (IVR) in the quote (Addendum #1).
- Q4. Does Western Maine desire to have LED Lighting?
- A4. Please price separately as an add-on.
- Q5. Will Western Maine please address the total number of office users that will need access to the software?
- A5. Currently, there are 10 office users that will need access to the software (there were 12 users when the RFP was issued). That number can change depending on staffing levels. Please identify if there is a price break and the number of units required.