

## Fares

Fares vary by service. Please check on-line at [www.wmtsbus.org](http://www.wmtsbus.org) or call our office during business hours.

Please have exact change ready when boarding. Operator cannot make change. Dollar bills and coins are accepted on all routes. Some services accept charge, debit and WMTS **SmartCommute** cards and major mobile payment apps. Passes for some services may be purchased by calling our office during business hours.

## Fare Assistance

You may be eligible for fare assistance funded by **United Way** or **Maine DHHS**. Eligibility must be established.



For more information, or to schedule a ride, please call our office during business hours, at least one full business day in advance of your trip.

## Accessibility



- Most WMTS buses are accessible for riders using wheelchairs and mobility devices. Please call during business hours to confirm the bus on you plan to use is accessible. NOTE: some combined weights of wheelchairs or mobility devices may exceed ramp or lift capacity safety limits.
- One eligible escort per passenger may ride at no charge.
- Only trained service animals under control of the rider, or small pets in carriers, are permitted.
- Oxygen tanks and concentrators must be safely secured to users or mobility devices.

## COVID-19 Precautions:

- We respectfully require riders to wear face coverings to protect other riders and our drivers.
- If you need a face covering, please ask the driver.
- We ask all riders to maintain appropriate social distance.
- Limit interactions with the driver and other passengers.
- High-touch surfaces are cleaned frequently.
- Bus capacities are reduced to permit distancing.

## Severe Weather

During severe weather, it may be necessary to suspend bus service. Please watch local TV stations or check their websites for bus service interruptions. Alerts will also be available on the WMTS **Twitter** and **Facebook** pages



on Twitter @wmtsbus



on Facebook **Western Maine Transportation**

## WMTS does not operate on these holidays:

New Year's Day	Labor Day
Memorial Day	Thanksgiving Day
Independence Day	Christmas Day

**NOTE:** some services may not be available on additional State-recognized holidays

## About WMTS

Western Maine Transportation Services, Inc. is a non-profit 501(c)(3), incorporated as a Regional Transportation Corporation. WMTS was created by statute in 1976 and appointed by the Maine Department of Transportation to provide public transportation. WMTS receives funding from the Federal Transit Administration and Maine DOT. Local match is funded by counties, municipalities, businesses, associations, Maine DHHS, local United Ways and other grants.

# Come ride the bus!

## 1-800-393-9335

Mon - Fri, 7:00 AM - 5:00 PM press 1  
Sat, 9:00 AM - 4:00 PM press 2

[www.wmtsbus.org](http://www.wmtsbus.org)

**Western Maine Transportation Services**  
76 Merrow Road, Auburn, ME 04210



**Western Maine**  
Transportation Services



**MaineDOT**



# Western Maine

## Transportation Services



## Ride our buses to...

- **Work**
- **Higher Education**
- **Shopping & Pharmacy**
- **Hair & Personal Care**
- **Libraries**
- **Daytime Entertainment**
- **Recreation**
- **Healthcare**
- **Visits with Family & Friends**

**Affordable, Reliable, Safe!**  
**Always open to the public!**

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*Effective October 23, 2020*  
*Subject to Change Without Notice*

**Western Maine Transportation Services ...**  
operates these *open-to-the-public* bus routes...

**NOTE:** Due to the Pandemic, some routes may not be in operation. Please call for more information.

**GreenLine commuter** 4 daily round-trips Mon-Fri between Farmington and Lewiston~Auburn, and points between, including stops in Wilton, Jay, Livermore Falls, Livermore and Turner. With service to/from the University of Maine Farmington and Central Maine Community College

**BlueLine commuter "pilot" COMING SOON** Mon-Fri between Lewiston and Bath and Brunswick

**Brunswick Explorer** Mon-Fri in-town flex route service including limited service to/from Brunswick Landing and Southern Maine Community College

**Lisbon Connection** Mon-Fri 5 daily round-trips, between Lisbon Falls and Lewiston's Oak Street bus station

**River Valley** Mon-Fri local demand-response service in Rumford, Mexico, Dixfield, Tue-Fri service to Oxford Mon-Fri **GreenLine Connection** 2 daily trips to Livermore with transfer to/from the **GreenLine Commuter**

**Oxford Hills** Mon-Fri local demand-response service in Norway, South Paris and Oxford

**Greater Franklin County** Mon-Fri local demand-response service in Farmington, Wilton, Jay, Livermore Falls 2nd Tuesday Farmington / Rangeley and points between

**Lewiston~Auburn** Mon-Sat limited demand-response bus service outside the **citylink** service corridor

#### **WINTER SEASONAL SERVICES**

**Sunday River Mountain Explorer** free 7-day bus service between Bethel and Sunday River

**Mountain Express** 7-day commuter service between Dixfield and Sunday River

**Sugarloaf Explorer** free 7-day bus service between Carrabassett Valley and Sugarloaf

**Sugarloaf Express** 7-day commuter service between Farmington and Sugarloaf

**NOTE:** For any demand-response service, please call at least one full day in advance of your desired trip.

**WMTS is also the contract operator for the Lewiston Auburn Transit Committee (LATC) citylink** Mon-Sat urban fixed-route bus service and **citylink complementary ADA** Mon-Sat demand-response service.

#### **Service Rules & Notes**

- Please have exact change for your fare - operator cannot make change
- All times are cell-phone based
- All times listed are for departures
- Bus may run later than scheduled
- Boarding is on a first-come-first-served basis
- Seatbelt/child seat use is required by law
- Belt extenders are available
- Allow riders to exit the bus before boarding
- Tell the driver at which stop you will exit the bus
- Be ready to exit before the bus arrives at your stop
- No open food or beverages, smoking, or vaping
- No weapons or dangerous goods
- Electronics must not bother other riders
- No abusive/obscene language
- No lewd gestures or uncivil behavior
- No offensive video or images allowed
- Packages must be carried on in one trip
- Packages must be secured at the rider's seat
- Packages may not be left on the bus
- Only trained service animals under control of the rider, or small pets in carriers, are permitted.
- Oxygen tanks and concentrators must be safely secured to users or mobility devices.

#### ***Interesting Public Transit Fact...***

**It's estimated an 80-mile round-trip commute in Maine costs a driver using a personal vehicle around \$10,000 annually. The same commute using public transit, where available, only costs around \$3,000!**

***Thank you for riding with us!***

#### **Non-Discrimination & Civil Rights**

##### **Title VI**

WMTS will not discriminate on the basis of any characteristic protected by law, including Title VI of the Civil Rights Act of 1964, as amended. If you feel you have been subject to discrimination under Title VI, you may submit a complaint to the FTA Office of Civil Rights, East Building, 5th Floor-TCR, 1200 New Jersey Ave. S.E., Washington, D.C. 20590. On-line, search for "**FTA Title VI complaint**"

You may also submit a complaint to: Civil Rights Office, Maine DOT, 16 State House Station, Augusta, ME 04333-0016, or contact the Western Maine Transportation Services General Manager at [info@westernmainetrans.org](mailto:info@westernmainetrans.org), call 207-333-6972, ext. 207 or in writing to WMTS, 76 Merrow Road, Auburn, ME 04210.

##### **Suggestions, Comments & Complaints**

A suggestion, comment or complaint may be made by calling 800-393-9335 selection 7, by e-mail at [Info@westernmainetrans.org](mailto:Info@westernmainetrans.org), in person, or in writing at: WMTS, 76 Merrow Road, Auburn, ME 04210. Please provide detailed information and your contact information. The staff will investigate and contact you within one business week.

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##### **How can WMTS help your business, organization or school?**

Please call us at 1-800-393-9335, selection 6, about your organization's transportation needs including, but not limited to:

- **Employee transportation**
- **Higher education transportation**
- **Vocational training transportation**
- **Return-to-work transportation**
- **Occupational health transportation**