

Service Rules & Notes:

- All times are cell-phone based
- All times listed are for departures
- Bus may run later than scheduled
- Boarding is on a first-come-first-served basis
- Seatbelt/child seat use is required by law
 - Belt extenders are available
 - All fines apply to riders
- Allow riders to exit the bus before boarding
- Tell the driver where you will exit the bus
- Be ready for your stop before the bus arrives
- No open food or beverages, smoking, or vaping
- No weapons or dangerous goods
- Electronics must not bother other riders
- No abusive/obscene language
- No lewd gestures or uncivil behavior
- No offensive video or images allowed
- Packages must be carried on in one trip
- Packages must be secured at the rider's seat
- Packages may not be left on the bus

COVID-19 Precautions:

- **Bus capacity is limited to permit distancing**
- **We respectfully require riders wear face coverings to protect other riders and our drivers.**
- **If you need a face covering, please ask the driver.**
- **We ask all riders to maintain safe distances as directed and appropriate.**
- **High-touch surfaces are cleaned frequently.**

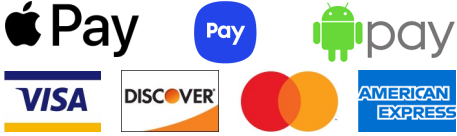
Wi-Fi policy and warnings:

By using the on-board Wi-Fi you understand and agree that it should not be used if a secure, high speed, reliable connection is required, that data is limited to allow riders equal access, that security, confidentiality and privacy cannot be assured, that only "family-friendly" video or images are allowed and that filters are in-use to block offensive material. Use of this service for illegal purposes is prohibited and should be considered traceable.

Accessibility:

- Space is available for 2 riders using wheelchairs. Please note some wheelchairs / mobility devices may exceed ramp or lift capacity safety limits.
- Only trained service animals under control of the rider, or small pets in carriers, are permitted.
- Oxygen tanks and concentrators must be safely secured to users or mobility devices.
- One eligible escort per passenger may ride at no additional charge.

We'll still accept exact change...but we also take credit, debit and SmartCommute cards, as well as some mobile pay apps! Now you can just "chip" / "swipe" / "tap" and go!



Bikes are welcome!

The GreenLine bus has the capacity to carry up to 2 bicycles, at no additional charge, on a first-come-first-served basis. Please bring detachable accessories aboard. The rack is designed to be as universal as possible, however, some bikes may not fit. Rider assumes all liability for loading, securing, unloading, theft or damage of their bicycle. For your safety, please load from the front or curb side of the bus.

Non-Discrimination & Civil Rights

WMTS will not discriminate on the basis of any characteristic protected by law, including Title VI of the Civil Rights Act of 1964, as amended. If you feel you have been subject to discrimination under Title VI, you may submit a complaint to the FTA Office of Civil Rights, East Building, 5th Floor-TCR, 1200 New Jersey Ave. S.E., Washington, D.C. 20590. On-line, search for "FTA Title VI complaint"

Suggestions, Comments & Complaints

A suggestion, comment or complaint may be made by calling 800-393-9335 selection 7, by e-mail at info@westernmainetrans.org, in person, or in writing at: WMTS, 76 Merrow Road, Auburn, ME 04210. Please provide detailed information and your contact information. The staff will investigate and contact you within one business week.

About WMTS

This service is operated by Western Maine Transportation Services, Inc., a non-profit 501(c)(3) regional transportation corporation, created by statute in 1976 and appointed by MaineDOT to provide public transportation. WMTS, 76 Merrow Road, Auburn, ME 04210 800-393-9335



Thank you for riding with us!

Western Maine  GreenLine
Monday - Friday Farmington Lewiston~Auburn Commuter Bus Service

Free Wi-Fi*



Call 800-393-9335 for more information M-F 7:00 AM-5:00 PM Sat 9:00 AM-4:00 PM
Schedule effective November 16, 2020 Subject to change without notice

***Content and data use limited**
Watch the Western Maine Transportation Services Facebook page for updates.



Western Maine GreenLine

STOP LOCATIONS / DEPARTURE TIMES		AM1	AM2	PM1	PM2
Farmington - Park & Ride (by Walgreens)*	SOUTH	5:15 AM	8:30 AM	12:30 PM	3:55 PM
Farmington - South St (UMF Olsen Center)*		8:35 AM	12:35 PM	4:00 PM
Walmart		R	R	R	R
Franklin Memorial Hospital		R	R	R	R
Career Center (NAPA)		R	R
Wilton - Main St (Monument Circle)		5:25 AM	8:55 AM	12:50 PM	4:10 PM
Jay Plaza - McDonald's (Jay Plaza lot)		5:35 AM	9:05 AM	1:00 PM	4:20 PM
Livermore Falls - Central Plaza (Dollar General)		5:45 AM	9:15 AM	1:10 PM	4:30 PM
Livermore - Brettun's Variety		6:00 AM	9:30 AM	1:25 PM	4:45 PM
Turner - Northland Plaza (True Value)		6:10 AM	9:40 AM	1:35 PM	5:00 PM
Auburn - Central Maine Community College*	NORTH	6:25 AM	9:55 AM	1:50 PM	5:15 PM
Auburn - Mall (TD Bank Contact Center)*		6:30 AM	10:00 AM	1:55 PM	5:20 PM
Auburn - Great Falls Transportation Center*		6:35 AM	10:05 AM	2:05 PM	5:25 PM
Lewiston - Oak Street Bus Station*		6:40 AM	10:10 AM	2:10 PM	5:30 PM
Turner - Northland Plaza (True Value)		7:10 AM	10:30 AM	2:35 PM	5:50 PM
Livermore - Brettun's Variety		7:20 AM	10:40 AM	2:45 PM	6:00PM
Livermore Falls - Central Plaza (Dollar General)		7:30 AM	10:50 AM	3:00 PM	6:15 PM
Jay Plaza - McDonald's (Jay Plaza lot)		7:40 AM	11:00 AM	3:10 PM	6:25 PM
Wilton - Main St (Monument Circle)		7:50 AM	11:10 AM	3:20 PM	6:35 PM
Career Center		R	R
Franklin Memorial Hospital	H	R	R	R	R
Walmart		R	R	R	R
Farmington - South St (UMF Olsen Center)		8:05 AM	11:25 AM	3:30 PM	6:45 PM
Farmington - Park & Ride (by Rite Aid)*		8:10 AM	11:30 AM	3:35 PM	6:50 PM

* Bus makes only 1 stop at these locations per run, southbound, as noted. R = On-Request = No service
Roadside stops may be made at the driver's discretion. Schedule subject to change without notice.

FARES	Farm P&R	Farm UMF	Walmart	FMH	Career Ctr	Wilton	Jay Plaza	LF Plaza	Brettun's	Northland	CMCC	Aub Mall	Great Falls	Oak St
Farm P&R			\$3	\$3	\$3	\$3	\$3	\$5	\$5	\$5	\$5	\$5	\$5	\$5
Farm UMF			\$3	\$3	\$3	\$3	\$3	\$5	\$5	\$5	\$5	\$5	\$5	\$5
Walmart	\$3	\$3		\$3	\$3	\$3	\$3	\$5	\$5	\$5	\$5	\$5	\$5	\$5
FMH	\$3	\$3	\$3		\$3	\$3	\$3	\$5	\$5	\$5	\$5	\$5	\$5	\$5
Career Ctr	\$3	\$3	\$3	\$3		\$3	\$3	\$5	\$5	\$5	\$5	\$5	\$5	\$5
Wilton	\$3	\$3	\$3	\$3	\$3		\$3	\$5	\$5	\$5	\$5	\$5	\$5	\$5
Jay Plaza	\$3	\$3	\$3	\$3	\$3	\$3		\$3	\$5	\$5	\$5	\$5	\$5	\$5
LF Plaza	\$5	\$5	\$5	\$5	\$5	\$5	\$3		\$3	\$3	\$3	\$3	\$3	\$3
Brettun's	\$5	\$5	\$5	\$5	\$5	\$5	\$5	\$3		\$3	\$3	\$3	\$3	\$3
Northland	\$5	\$5	\$5	\$5	\$5	\$5	\$5	\$3	\$3		\$3	\$3	\$3	\$3
CMCC	\$5	\$5	\$5	\$5	\$5	\$5	\$5	\$3	\$3	\$3	Fares are per-boarding No service between stops in Lewiston and Auburn. Please use citylink. Schedule at www.purplebus.org or call 800-393-9335 selection 2			
Aub Mall	\$5	\$5	\$5	\$5	\$5	\$5	\$5	\$3	\$3	\$3				
Great Falls	\$5	\$5	\$5	\$5	\$5	\$5	\$5	\$3	\$3	\$3				
Oak St	\$5	\$5	\$5	\$5	\$5	\$5	\$5	\$3	\$3	\$3				

GreenLine Bus Stop Locations & Parking:

- Farmington - Park & Ride (by Rite Aid)
Public parking lot
- Farmington - South St (by Olsen Center)
No public parking
- Walmart (by “Grocery” entrance)
Please park away from the store if possible
- Franklin Mem Hosp (by front main entrance)
Please limit parking to hospital-related trips
- Career Ctr (at NAPA plaza southbound)
Please limit parking to Career Ctr trips
- Wilton - Main St (Monument Circle)
Public parking lot on High St.
- Jay Plaza - McDonald's (Jay Plaza lot)
Parking in Jay Plaza
- Livermore Falls - Central Plaza (Dollar General)
Parking by exit across from Reynolds Ave
- Livermore - Brettun's Variety
Parking on south side of lot
- Turner - Northland Plaza (by True Value)
Parking along trees in dirt lot
- Auburn - Central Maine Community College
No public parking
- Auburn - Mall (TD Bank Contact Center)
Parking in outer lot
- Auburn - Great Falls Bus Transportation Center
Parking only in marked spaces
- Lewiston - Oak Street Bus Station
Paid public parking at garage

Weather & Cancellations:

During severe weather, it may be necessary to delay or suspend service. WMTS reserves the right to cancel service for any reason. Please check local TV stations and the WMTS Facebook page for service updates.

Holidays:

The GreenLine operates Monday through Friday, except for the following holidays:

- New Year's Day
- Labor Day
- Memorial Day
- Thanksgiving
- Fourth of July
- Christmas Day

Connections:

GreenLine riders can connect to **citylink** to get them to their final destinations in Lewiston and Auburn, or to **Concord Coach** or **Greyhound** for inter-city service. For information on citylink go to **www.purplebus.org** or call **800-393-9335** selection **2**. For Concord Coach go to **concordcoachlines.com** or call **800-639-3317**. For Greyhound go to **greyhound.com** or call **800-231-2222**.

Questions About Last & First Mile:

If the GreenLine and citylink can't get you to your destination in Lewiston or Auburn, call WMTS at **800-393-9335** selection **1**. We may be able to provide last and first mile transportation to and from your destination.

Emergency Ride Home From Work:

GoMaine offers an Emergency Ride Home benefit for regular riders of public transit who qualify. For more information and to sign up go to **gomaine.org** or call **800-280-7433**.

How can we help your business or school?

Please call us at **800-393-9335** selection **6** about

- Employee transportation
- Higher education transportation
- Vocational training transportation
- Return-to-work transportation
- Occupational health transportation